

Steps to Obtain CrossView 1.1 Unlocking Key

NOTE: These steps are only required if you have previously installed a CrossView 1.0 evaluation license on your computer.

These procedures instruct you how to obtain a CrossView 1.1 Unlocking Key. These steps are required to activate the 21-day CrossView 1.1 evaluation license if a CrossView 1.0 evaluation license has previously been installed.

1. Uninstall CrossView 1.0.
2. Download the 21-day CrossView 1.1 evaluation from the A-Prime Software website (<http://www.aprimesoftware.com/A-Prime-Software-Store-Cross-View-Download-Trial-Free.html>).
3. Provide A-Prime Software Technical Support with your CrossView Installation ID
 - a. Open the CrossView License Manager by going to Start->All Programs->CrossView->License Manager.
 - b. Click on the Phone/Email License icon in the CrossView License Manager.
 - c. Copy the number in the Installation ID field.
 - d. Email the Installation ID to support@aprimesoftware.com along with your request to obtain an Unlocking Key for the CrossView 1.1 evaluation.
4. A-Prime Software Technical Support will send you an email with an Unlocking Key and steps to enter the Unlocking Key, which will activate your CrossView 1.1 evaluation.

Questions?

A-Prime Software Technical Support
support@aprimesoftware.com